12. Can I change my account name on XS4ALL ?

Sorry, no. In the past we tried to allow people to change their names but had too many technical problems. So, choose your name carefully at the `new' login. If you insist on a new name, login as 'new' and use this name. Pay the
initial fee again and after activation quit the old account by an e-mail to account@xs4all.nl. Mention your old and new account name and we can arrange to credit you for overlapping fees.